

Limited Warranty

_____ **2-Year Warranty**

_____ **5-Year Warranty**

_____ **Lifetime Warranty**

- 1.) All 2-Year, 5-Year, and Lifetime Warranties apply to solid core, commercial, and institutional hollow core doors for interior use. In addition, **MOHAWK FLUSH DOORS, INC.** will pay a fair and reasonable negotiated price for re-hanging and re-finishing the replacement door. Mohawk will not entertain backcharges for work done in the event the defect was apparent prior to installation.
- 2.) Doors are warranted to be of good workmanship and material, free from defects which render them unserviceable or unfit for which they were manufactured.
- 3.) Following inspection by an authorized representative of **MOHAWK FLUSH DOORS, INC.**, any defective doors will either be repaired or replaced as originally furnished, or we will refund the original sales price for the defective door at the option of **MOHAWK FLUSH DOORS, INC.**
- 4.) This warranty applies only if the doors are properly handled, protected, sealed, and installed according to the recommendations of the Window and Door Manufacturers Association Standard Door Warranty (see reverse side).
- 5.) This warranty applies to the original owner and cannot be transferred. Any cancellation of this warranty must be made prior to shipment of order.
- 6.) **Doors are not warranted for exterior use.**

Mohawk Flush Doors, Inc.

SAMPLE

Acknowledgement Number: _____

Customer Purchase Order Number: _____

Date Shipped: _____

Authorized Signature: _____

Sold To: _____

Job Name and Location: _____

Door Description: _____



Window and Door Manufacturers Association Standard Door Warranty

TELEGRAPHING AND WARP TOLERANCES

1. Stile, rail, and core show-through (telegraphing) on flush doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.
2. Warp shall not be considered a defect unless it exceeds 1/4" in the plane of the door itself. The following warp allowances are for 1-3/4" or thicker doors. Doors wider than 3'6" and less than 7' in height, the warp shall not exceed 1/4" in a section 3'6" by the height of door. Doors wider than 3'6" and higher than 7', the warp shall not exceed 1/4" in any 3'6" by 7' section. Doors up to and including 3'6" wide and over 7' in height, the warp shall not exceed 1/4" in any 7' by width of door section.

Doors which are 1-1/8" or 1-3/8" thick, the warp shall not exceed 1/4", other than excluded below.

"Warp" is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup, and twist. Measuring the amount of warp present in a door, the following method shall be used: bow, cup, and twist shall be measured by placing a straight-edge, taut wire or string on the suspected concave face of the door at any angle (horizontally, vertically, or diagonally), with the door in its open installed position. The measurement of bow, cup, and twist shall be made at the maximum distance between the bottom of the straight-edge, taut wire or string and the face of the door.

Action on any claim for warp or for photographing defects may be deferred, at the option of the manufacturer, for a period not to exceed 12 months from the date of claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment to permit conditioning of humidity and temperature.

MATTERS EXCLUDED FROM THIS WARRANTY

1. Unsatisfactory service or appearance caused by failure to follow recommended "Handling, Job Finishing, and Installation Instructions" appearing below this warranty is not covered by this warranty.
2. The appearance of field-finished doors is not warranted in any event.
3. Natural variations in color or texture of wood are not to be considered defects.
4. The warranty against warp does not apply to the following:
 - a. All 1-1/8"- and 1-3/8"-thick doors which are wider than 3'0" or higher than 7'0".
 - b. All 1-3/4"-thick stile and rail doors which are wider than 3'0" or higher than 7'0".
 - c. Doors with face veneers of different species.
 - d. Doors that are improperly hung or do not swing freely.
 - e. Doors with applied moldings on one side only or if each side has a different configuration.
5. This warranty does not cover:
 - a. Flush doors with cut-outs for lights and/or louvers, any edge of which is nearer than 5-1/2" to any edge of the door.
 - b. Flush doors with cut-out areas exceeding 40% of the area of the face of the door.
 - c. Flush doors with cut-outs exceeding one-half the height of the door.
 - d. All doors having less than 5-1/2" between cut-outs for lights (flush doors), unit locks, closures, and/or other hardware cut-outs.
 - e. Any delamination caused by failure to protect and seal all exposed surfaces of the door.

The manufacturer will not be liable for any door(s) repaired or replaced without its prior written consent.

The manufacturer's sole responsibility under this warranty is as stated herein, and it shall not be liable for consequential, indirect, or incidental damages.

HANDLING, JOB FINISHING, AND INSTALLATION INSTRUCTIONS

1. Deliver door(s) to building site after plaster or cement is dry. If doors are stored at job site for more than one week, all edges should be sealed.
2. Handle with clean gloves and do not drag doors across one another or across other surfaces.
3. Store flat on a level surface in a dry, well-ventilated building. Cover to keep clean, but allow air circulation.
4. Doors should not be subjected to abnormal heat, extreme dryness, humid conditions, or sudden changes therein. Doors should be conditioned to average prevailing relative humidity of the locality before hanging.
5. The utility or structural strength of the door must not be impaired in the fitting of the door; the application of hardware; or cutting and altering the door for lights, louvers, panels, or any other special details.
6. For all interior doors, use three hinges, except two hinges may be used for hollow core doors weighing less than 50 pounds or 6'8" or less in height. All doors 7'6" or higher require four hinges. Allow a fitting clearance of 1/16 inch on the hinge side and 1/8 inch on the lock side.
7. When light or louver cut-outs are made in exterior doors, they shall be properly protected to prevent moisture from leaking into the core. Where installed for outward swing with no protection from the elements, doors must be properly protected by flashing or other suitable means.
8. Before finishing, remove handling marks or effects of exposure to moisture with a thorough, final sanding over all surfaces of the door using 3/0 and 5/0 sandpaper and clean before applying sealer or finish. Some species of wood contain a chemical (Oak particularly) which reacts unfavorably with certain finishes. Where possible, the surface should be tested for such unfavorable reactions. Application of a sealer before finishing will usually prevent this difficulty. The full beauty of wood is best emphasized by the use of a satin or semi-gloss finish.
9. Immediately after fitting or cutting for closures, weather-strip, and/or threshold, and before hanging any interior or exterior door on the job, the entire door, including the top and bottom edges, must receive an application of a primer and two coats of a good grade of paint, varnish, or lacquer. Adequate drying time must be allowed between coats. For job site finishing, do not use a water-thinned paint unless an oil base prime coat is first applied.